



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. Eleven B Conference Room

August 25, 2015 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations out of five plus one person from the Department. **Quorum Met?**
Yes.

A. Members Present

James Bloom, Suzanne Kinney, Erica Arnold-Miller, Katherine Bartilotta, Ligi Fu, Russell Kennedy, Jeremy White, Michelle Tomsche, Alana Berrett, Kiara Kuenzler, Timea Jonas, Jessie Wood, Kris Hartmann, Adrienne Jones, Jerry Ware.

B. Members Excused

Roxzana Santacruz, Christi Melendez, Sharon Pawlak, Laura Hill, Bob Dyer, Catherine Morrissey, Robert Bremer, Myron Unruh, Shelly Spalding, Judy Zerzan, Arnold Salazar, LeeAnn Merrifield, Kate Parker, Gina Robinson, Judy Yip, Jennifer Woodard, Bryn Searns, Dr. Crystal Henderson, John Kiehaefer, Heidi Walling, Marilea Rose, Alex Peck, Katie Mortenson, Sara Lomeli, Sam Madden, Lindsay Cowee, Troy Peck, Rebecca Helfand, Timothy Hermann, Scott Jones, Marilyn Hejny, Camille Harding, Rachel Henrichs, Andrea Scott, Dave Rastatter, Clara Cabanis, Barbara McConnell, Scott Marmulstein, Lisa Brody, Lenya Robinson, Anne Martin, Christian Koltonski, Danielle Culp, Valerie Cassano, Jaime Bowen, Nancy VandeMark.



3. Introductions, and additions to the agenda

Suzanne requested that an Evidence Based Practices (EBPs) agenda topic be added.

4. Approval of Minutes

July 2015 minutes were reviewed and approved.

5. General Updates

Kris reviewed activities conducted at the Performance Improvement Projects (PIPs) Summit, and reminded plans about the PIP submission date (10/30/2015). Kathy noted that Compliance Site Reviews will begin in December, and Desk Review Packets will be sent out in September 2015. Russell said the Department has raw data for the previous Experience of Care and Health Outcomes (ECHO) survey and that the final report should be in October 5, 2015. The group then discussed Behavioral Health Organization (BHO) need for indigent ECHO data and the percent of that data in the survey results. Alana answered BHO quality staff 411 questions about the proposed 137 medical record review.

6. Crisis Center Data Update

Adrienne updated the group about the Office of Behavioral Health (OBH) efforts to revise regional contracts to improve and standardize services and data. Adrienne also noted that OBH is working to improve suicided modality data and regional provider dashboard real time data. Kiara pointed out the issue with crisis center face to face data collection which does not captured the data as required by their contract with the Department. Adrienne noted this issue was not currently being addressed by OBH, but that she will bring it to leadership's attention and follow up with this committee. Suzanne then asked for clarification about data improvements related to the Uniform Services Coding Manual and Data Dictionary. Adrienne said that OBH is working on billing codes to reconcile what providers are doing in regards to these documents.

7. Evidence Based Practices (EBPs)

Suzanne asked the committee to share input on their use of EBPs and the Department to consider a symposium on this topic. Adrienne noted some of OBH's activities which focus on fidelity and that there was a new EBP manager (Paul Barnett) at OBH that the Department should contact about this topic. Jeremy, Erica, Kiara, Suzanne, Kathy and Jessie then shared input about their use of EBP (example, providers currently working EBPs, submitting an EBP spreadsheet to the Department in August, other). Jerry said that the Department post BHO quality plans with EBP input online and that the Department would be interested in hosting a symposium. Committee staff recommended the following to enhance presentation



of this type of data: include OBH EBP efforts, centralize the process, consider a panel discussion, meeting time to last about 2 to 3 hours, include small number of providers to attend, include Substance Use Disorder providers, avoid already aware of data, consider using BHO EBP spreadsheets modified with contact information, and consider any symposium meetings to happen in the spring. This topic will be added to the next meeting agenda.

8. Performance Measure Validation (PMV) Site Review Dates

BHO quality staff and the Department informed Timea that the proposed dates for the PMV audit will work. Timea will work with the Department to finalize audit materials/documentation.

9. Readmissions Subset Measure Request

BHO quality staff stated that they could provide rates for this subset measure, but they would need to know more specific information from the Department. For example, should the rates be annual, which standard criteria should be used, is there any consideration for adult data versus child data, are there any Medicaid eligibility requirements. Quality staff also would like to know how this information is meaningful to OBH, and they feel this Ad Hoc data request should be considered deliverable sometime after January 2016. Jerry will follow up on this topic.

10. Department and Plan Updates/Reminders

James said the Department will work on sending BHOs member month data to calculate performance measures by the end of September 2015.

11. Public comments on issues discussed

No external visitors attended this meeting.

12. Adjourn

Meeting ended around 11:25 am. Future Meeting: September 22, 2015 10:00 am to 12:00 pm

